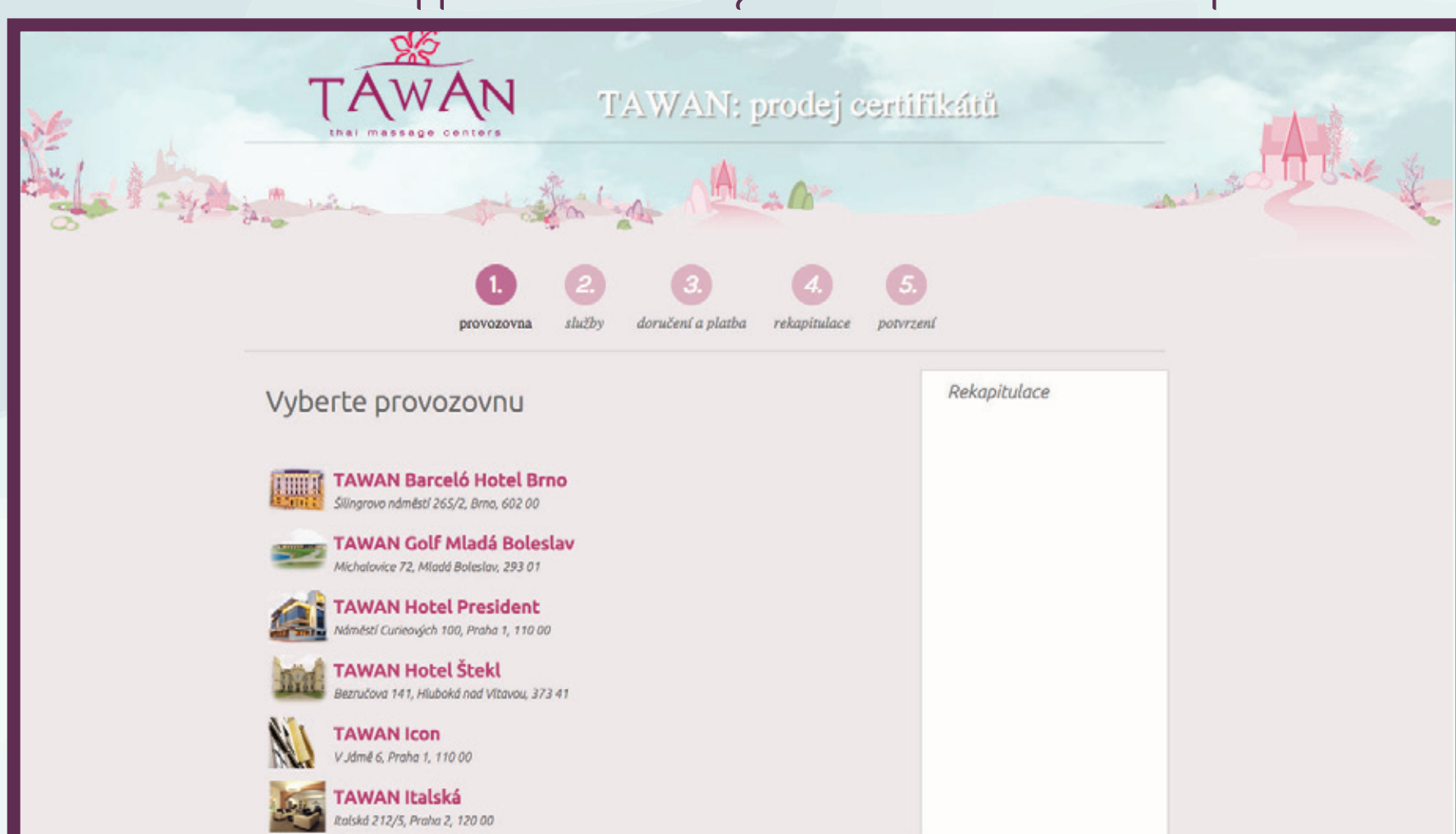


# How to place an online order in TAWAN e-shop?

First let us apologize that we still don't have an english version of our e-shop. It is one of our top priorities for 2016. Thank you very much for understanding.

## 1) Put [www.tawantime.cz/certifikaty](http://www.tawantime.cz/certifikaty) to one of your browsers.

Screen like this will appear in front of you with our TAWAN shops selection.



## 2) Click on one of your choice

All vouchers can be redeemed at all shops but menu of each branch might be a little different.

## 3) Now you can see a list of all treatments available in this TAWAN shop

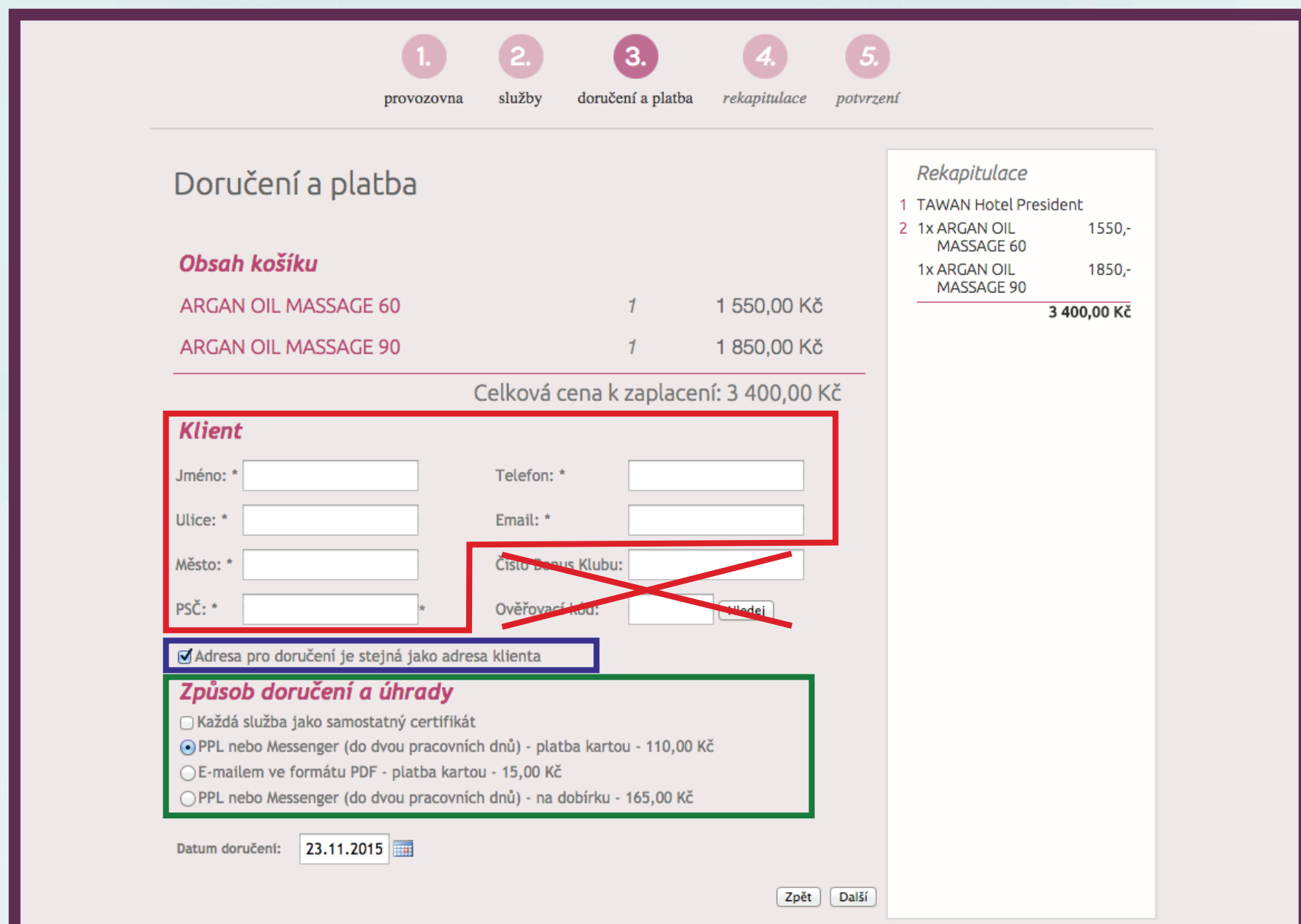
If you need to go back to choose a different shop please click on the ZPĚT button placed down below. Click on each treatment you wish to put to your shopping cart.

If you need to delete one of your items in your shopping cart - we deeply apologize but it is necessary to go all over it again from the step 1.



## 4) When you are happy with your choice, click the button DALŠÍ

Now fill in your personal details - fields are marked in the red box below this text. Please give us the correct information. Fields ČÍSLO KLUBU a OVĚŘOVACÍ KÓD are not necessary and are not giving any benefits for those who have this account informations!



Jméno - Name and surname

Telefon - Phone number

Ulice - Street and no.

Email

Město - City

PSČ - ZIP code

## 5) Now please choose one of delivery options

In the blue box is highlighted an option - if you mark this option, we will deliver you all treatments you have chosen in one package but each treatment will be on a single voucher (let's say you order 5 massages and we deliver 5 vouchers in 1 package). If you leave this unmarked all treatments will be delivered on a single voucher in 1 package (good option for a couple massage - two massages on 1 voucher).

In the green box you can choose the shipment and payment

1. option - online card payment and personal delivery to the postal address

2. option - online card payment and vouchers will be sent in email in PDF

3. option - personal cash on delivery to your postal address

Again click on DALŠÍ to navigate further or click the button ZPĚT to go back to the treatments section.

## 6) On the next screen you will find recapitulation

The last thing is to check your order well and if you like it, click on button POTVRDIT. And that's it, you have made it. Now it is our job to deliver as best and fast as we can all to you. Thank you very much!

Shall you need any assistance, please don't hesitate to contact:

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